PHYSICIAN ASSISTANT BOARD
COMPLAINT STATISTICS REPORT
July 1, 2026 through June 30, 2027

Complaints Volume

	FY 2025/26	Fiscal Year 2026/27					Year → Year
	YTD	Q1	Q2	Q3	Q4	YTD	Change
Complaints Received	731	220				220	-70%
Convictions/Arrest Received	48	10				10	-79%
Total Received	779	230				230	-70%

Intake

Target: 10 Days	FY 2025/26	Fiscal Year 2026/27					Year → Year
	YTD	Q1	Q2	Q3	Q4	YTD	Change
Intake/Avg. Days	7	7				7	0%
Pending at Intake	0	0				0	0%

Complaints and Investigations

	FY 2025/26	Fiscal Year 2026/27					Year → Year
	YTD	Q1	Q2	Q3	Q4	YTD	Change
Complaints Referred for Investigation	114	27				27	-76%
Complaints and Investigations Closed	699	230				230	-67%
Complaints Pending at Desk Analyst	509	515				515	1%
Investigations Pending at Field	74	70				70	-5%

Investigations Aging

	FY 2025/26	Fiscal Year 2026/27					Year → Year
	YTD	Q1	Q2	Q3	Q4	YTD	Change
Average Age of Pending Investigation	249	264				264	6%
Investigation Over 8 Months Old	34	32				32	-6%

Physician Assistant Board
Complaints Received by Type and Source

Fiscal Year 2026-2027*

	Fraud	Health & Safety[1]	Non-Jurisdictional[2]	Gross Negligence/ Incompetence[3]	Other Category	Personal Conduct[4]	Unprofessional Conduct[5]	Unlicensed/ Unregistered	Total
Public	2	2	8	73	1	0	17	1	**104**
B&P Code[6]	0	0	1	4	0	0	4	0	**9**
Licensee/Prof. Group[7]	0	0	0	0	1	5	0	0	**6**
Government Agency[8]	1	0	0	44	2	5	41	0	**93**
Misc./Anonymous	0	1	5	4	1	0	7	0	**18**
Totals	**3**	**3**	**14**	**125**	**5**	**10**	**69**	**1**	**230**

Fiscal Year 2025-2026*

	Fraud	Health & Safety[1]	Non-Jurisdictional[2]	Gross Negligence/ Incompetence[3]	Other Category	Personal Conduct[4]	Unprofessional Conduct[5]	Unlicensed/ Unregistered	Total
Public	6	4	31	285	3	8	73	4	**414**
B&P Code[6]	0	0	1	26	0	1	5	0	**33**
Licensee/Prof. Group[7]	0	0	0	0	3	3	1	0	**7**
Government Agency[8]	4	3	4	73	3	28	135	1	**251**
Misc./Anonymous	1	3	9	24	7	6	21	3	**74**
Totals	**11**	**10**	**45**	**408**	**16**	**46**	**235**	**8**	**779**

1. Health and Safety complaints, e.g., excessive prescribing, sale of dangerous drugs, etc.
2. Non-jurisdictional complaints are not under the authority of the Board and are referred to other agencies such as the Department of Health Care Services, Department of Managed Health Care, etc.
3. Gross Negligence/Incompetence complaints are related to the quality of care provided by licensees.
4. Personal Conduct complaints, e.g., licensee self-abuse of drugs/alcohol, conviction of a crime, etc.
5. Unprofessional Conduct complaints include sexual misconduct with patients, discipline by another state, failure to release medical records, etc.
6. Reference is to B&P Code §800 and §2240(a) and includes complaints initiated based upon reports submitted to the Board by hospitals, insurance companies and others, as required by law, regarding instances of health facility discipline, malpractice judgments/settlements, or other reportable activities.
7. Licensee/Professional Group includes the following complaint sources: other Licensee, Society/Trade Organization, and Industry.
8. Governmental Agency includes the following complaint sources: Internal, Law Enforcement Agency, other California State Agency, other State, other Unit of Consumer Affairs, and Federal or other Governmental Agency.

*July 1, 2026, through September 30, 2026